

EntrepreneurTracker 5-Year

Results Summary



- Created and controlled by the Aspen Institute, it is a survey to measure outcomes for micro- and small business owner clients of CDFIs and other microenterprise programs.
- Key outcomes: Business Survival Rate, Jobs Created & Retained, Change in Business Revenues
- Widely considered the standard for outcome measurement for CDFIs
- Verified third-party administered survey ensures legitimacy of the survey tool and findings



- We have conducted the survey since 2007 and presently administer it biannually.
- Opportunity Fund contracts a research partner to make calls to our clients.
- The Aspen Institute aggregates the responses and analyzes the data to compare our clients' baseline and survey data.



EntrepreneurTracker Results

Based on survey responses 1-2 years post-loan, by survey year

| Key Outcome | 2013 | 2014 | 2015 | 2017 | 2019 |
|---|------|------|------|------|------|
| Business survival rate | 97% | 99% | 93% | 99% | 93% |
| Jobs created & retained, per client | 3.5 | 2.3 | 3.1 | 2.6 | 3.2 |
| Clients reporting increased business revenues | 45% | 33% | 39% | 35% | 39% |



EntrepreneurTracker Response Rates

